

Stakeholder engagement

Bringing meaningful engagement to life

At IndoSpace, we work closely with our internal and external stakeholders to understand diverse perspectives and expectations, foresee emerging risks and identify opportunities

Listening to our key stakeholders and considering their opinions is significant to our overall growth. IndoSpace values its relationships with internal and external stakeholders and we strive towards maintaining an effective dialogue between them and the Company, creating a more sustainable and holistic relationship with our stakeholders. We adopt the principles of transparency, inclusivity, and cultural appropriateness in all our engagements and provide an accessible process of grievance redressal.

In order to ensure effective communication, we use a variety of communication methods such as newsletters, meetings, trainings and awareness workshops for stakeholder engagement.

STAKEHOLDERS	1. Employees	2. Tenants	3. Contractors, Suppliers, and service providers	4. Investors
MODE OF ENGAGEMENT	Regular trainings and awareness workshops Skill upgradation workshops Consistent updates through emails and meetings	Tenant guidelines One-on-one meetings Newsletters Tenant engagement surveys (internal, external) Tenant and marketing events	One-on-one meetings Performance evaluation and feedback meetings Regular trainings and awareness workshops	One-on-one meetings Company publications (Annual and ESG reports) Newsletters Annual General Meeting
KEY TOPICS	Health, safety, wellbeing Diversity and inclusion Learning and development Training and growth opportunities Transparent and effective communication	Green building certifications Resource efficiency Service quality and safety	Knowledge of health, safety, environment, social, and governance requirements Training and onboarding Work environment and support	Improved profitability and growth of funds Transparent and effective communications and disclosures Responsible investment practices Ethics and corporate governance mechanisms Management of emerging ESG risks (such as climate change)
FREQUENCY OF ENGAGEMENT	On a regular basis	On a regular basis	On a monthly basis for contractors On periodic basis for suppliers/service providers	On a regular basis

Stakeholder identification approach

We engage with our stakeholders throughout the business lifecycle across all projects. At IndoSpace, we recognise those groups of people who have the capacity to influence or get influenced by our business operations as key stakeholder groups.

Our stakeholder group identification process is governed by factors such as the stakeholder's relationship with our Company, our dependence and their level of influence.

The process



5. Shareholders	6. Local communities	7. Government bodies & Regulatory authorities	8. NGOs and CSOs	9. Media
Monthly and quarterly reporting One-on-one meetings Quarterly board meetings	Regular site visits by the on-ground and project monitoring NGOs, facility management teams Corporate CSR team visits to ensure continued support and engagement with the local communities	One-on-one meetings Statutory reports and submissions Press releases	Periodic engagement on community linked projects Community needs assessment studies	Press releases
Improved profitability and growth of organisation Transparent and effective communications and disclosures Responsible investment practices Ethics and corporate governance mechanisms Management of ESG performance	Community development programmes based on needs Livelihood opportunities Economic development and social empowerment	Regulatory compliance Improved environmental performance and resource efficient operations Regular and transparent disclosures	Community development programmes based on needs Livelihood opportunities Economic development and social empowerment	Transparent communication with stakeholders
On a regular basis	On a regular basis	On a need basis	On a regular basis	On a need basis